

Think. Innovate. Change.

Transform without boundaries...

RTO REGISTRATION NO. 0182



EMPLOYER QUESTIONNAIRE

Important Instructions

Please tell us about our training.

Your feedback plays an important role in developing the quality of the training we provide.

In this questionnaire, the term 'training' refers to learning experiences with 3CM School of Management.

The term 'trainer' refers to trainers, teachers, lecturers or instructors from 3CM School of Management.

Provide one response to each item on the form.

Place a clear 'TICK' inside each box.

Leave the box blank if the statement does not apply.

EMPLOYER QUESTIONNAIRE

Strongly disagree
Disagree
Agree
Strongly agree

Trainers were effective in their teaching.
 Trainers had good knowledge and experience of the industry.
 Trainers were able to relate material to the workplace.
 The training organisation gave appropriate recognition of existing knowledge and skills.
 Assessment was at an appropriate standard.

Overall, we are satisfied with the training.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
We would recommend the training to others.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assessments were based on realistic activities.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The training prepared employees well for work.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The training had a good mix of theory and practice.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The training focused on relevant skills.
 The training was an effective investment.
 The training reflected current practice.
 The training was effectively integrated into our organisation.
 Our employees gained the knowledge they needed from this training.

We would recommend the training organisation to others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Our employees gained the skills they needed from this training.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The training has helped our employees work with people.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The training helped employees identify how to build on their current knowledge and skills.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The training resources were appropriate for learner needs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The training prepared our employees for the demands of work.
 The training used up-to-date equipment, facilities and materials.
 The training organisation developed customised programs
 The way employees were assessed was a fair test of their skills and knowledge.
 The training organisation was flexible enough to meet our needs.

Training resources and equipment were in good condition.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The training organisation acted on feedback from employers.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The training organisation dealt satisfactorily with any issues or complaints.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The training organisation provided good support for workplace training and assessment.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The training organisation clearly explained what was expected from employers.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

What were the BEST ASPECTS of the training?

What aspects of the training were MOST IN NEED OF IMPROVEMENT?